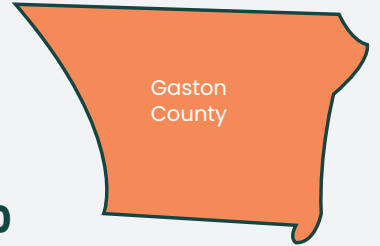AccessHealth of the Carolinas supports 30 networks of care providing access to primary and specialty care providers, care coordination, and case management services to chronically ill low-income, uninsured individuals to improve health outcomes and reduce avoidable hospital utilization and costs.

THE NEED

More than 7,200 low-income adults in Gaston County live without health insurance. **HealthNet Gaston** connects this population to primary and specialty care as well as a host of social services and other assistance. Increasing access to comprehensive, quality healthcare services is important for promoting and maintaining health, preventing and managing disease, reducing unnecessary disability and premature death, and achieving health equity for everyone in their service area. To do this, **HealthNet Gaston** works closely with safety net providers, such as free clinics, community health centers, and hospitals.

Gaston County

7,200
LOW-INCOME,
UNINSURED ADULTS

OUR APPROACH

HealthNet Gaston connects low-income patients to a primary care medical home, available specialty care providers and prescription medications. The network also provides patient navigation, case management services and connection to social determinant resources. (All network metrics reflect 2023 data.)

1-County
Service Area

9 Community
Partners

9-Person Team
Director, manager, RN case managers, care navigators (CHWs), administrative associates, MSWs

10,002
Annual Primary
Care Visits

3,478
Annual Specialty
Care Visits

OUR IMPACT

About 2,978 patients are enrolled in **HealthNet Gaston**. To maximize impact, the network prioritizes case management services for higher risk patients with chronic conditions.

13,750
patients enrolled since program inception

1,342
30-day prescriptions filled

0
instances of other donated care such as labs and diagnostics

23%
reduction in avoidable ED visits in the 12 months following enrollment

38%
reduction in avoidable inpatient admissions in the 12 months following enrollment

91%
enrollees with diabetes have controlled diabetes

NETWORK RETURN ON INVESTMENT

(ROI calculated by combining estimated dollar value of services donated and hospital costs avoided before subtracting and dividing by the network annual operating budget.)

$16 for every **one** dollar invested

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